



FOREST HILLS

HOTEL & GOLF

DIRECTORY OF SERVICES

Dear Guests!

We have the honour to welcome you to the **Forest Hills Hotel & Golf** as a guest!

In this fact sheet we have tried to summarize all the informations to help you to know your way around in our hotel and in the area surrounding us.

We hope that this little guide from us will make your recreation even more comfortable here in the Bakony Mountain.

The Management
Forest Hills
Hotel & Golf

AIR-CONDITIONING

The desired temperatures in the hotelbuilding and in the rooms are provided by the airconditional system. Therefore by leaving the rooms please close the patio doors.

ANTI-SLIP SHOWER MAT

It can be found in the bathroom folded under the basin.

BABYSITTING

Please ask the hotelpersonnel.

BAGGAGE STORAGE

We kindly ask you to apply to our employees.

BANK, ATM

The closest is in Zirc, at the OTP Bank /Rákóczi sq, Zirc/, and at the COOP supermarket /2 Kossuth str Zirc/

BATHROBES

The bathrobes which use is desirable in the wellness area, can be found in the bathroom.

BLANKETS, PILLOWS

Additional pillows and blankets can be found in your closet. If you need more please turn to our personnel.

BREAKFAST

Full-breakfast is from 7.30 till 10.30 am

For breakfast before 7.30 am please contact our colleagues the day before.

Our guests leaving early are served with hot coffee, or tea.

CARD ROOM

Our room beside the restaurant is for playing cards, board games, reading, etc.

CELLAR

There is an opportunity for smaller groups for wine tasting on request. Please conciliate with the staff.

CHAPEL

For our guest who wish to practice their religion, there is a chapel 5 minutes walk from the main building. Ask for the key.

CHECK OUT

We kindly ask you to leave your room until 10 am on the day of the check out, or conciliate with our personnel.

CLEANING

Daily cleaning is between 7.00 am and 3.00 pm. If you are asking for other time or for not cleaning at all, please inform us or hang the 'do not disturb' card out.

CLUB MEMBERSHIP

For detailed informations about the Forest Hills Golf & Country Club membership possibilities please ask our staff.

CREDITCARDS

VISA, Eurocard-Mastercard, AmEx, UnionPay

DOCTOR

In every case ask for the staffs help or call the ER in Zirc: +36-88-412-104

ELECTRICITY

Voltage: 220 V/50 Hz.

The bathroom wallsocket is for the razor only. For other electrical devices please use the power outlets in the room.

EMERGENCY EXIT

According to the escape routes you can find in the rooms

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ENTERTAINMENT PROGRAMS

Please ask our personnel about concerts, theaters, movies, museums, sightseeings or purchasing tickets.

FLOWERS

Please ask the staff.

GOLFBAG STORAGE

For our guests there are 12 golfbag lockers in the Clubhouse. For rentals please contact our colleagues.

IN THE CASE OF FIRE

To avoid fire we kindly ask you not to use your own electrical devices (e.g. coffeemachine, immersion heater, iron, etc.) in the rooms.

There are fire-alarms and fire-extinguishers in the building.

There are smoke detectors in the rooms. In the case of fire a blast is sounding.

In that case leave the building according to the escape route, and switch all the electrical appliances off.

INTERNET

Internet is available. Please ask our staff for more information about the service.

KEYCARD

Please keep your card at hand in the Hotel and in the Golf Club, because all your restaurant, drinkbar, clubhouse café consumptions and ProShop services will be charged on your account through this card.

LOST AND FOUND

Please ask the hotel employees.

MAP

Please find maps at the reception.

PARKING

Beside the main building there is an outdoor parking lot for 12 cars.

PERGOLA

The open-air roof-covered 200 sqm area next to the chapel to organize garden parties.

PETS

We are sorry but pets are not allowed on our property. Thank you for your understanding.

PHONE

There is a direct line in the rooms to local and international calls. Your room account will be automatically charged.

PORTER SERVICE

Our guests' rest is guaranteed by a 24/7 porter service.

PUBLIC HOLIDAYS

Official public holidays in Hungary are: January 1st, March 15th, Easter Monday, May 1st, Whit Monday, August 20th, October 23rd, November 1st, December 25-26th

SAFETY BOX

The use of the safe deposit box in the rooms is free of charge. Before using it please read carefully the user's manual. We do not take any responsibility for goods not placed in the safe box. That is why we kindly ask you to keep your valuables in there.

SEWING KIT

Sewing kits are in the rooms.

SHOE CLEANING

Automatic shoe cleaning machine is located at the main entrance. In the rooms are shoe cleaning clothes available.

SMOKING

Please avoid smoking throughout the whole building. Smoking areas are the terraces of the rooms, or we ensure the possibility of smoking with trays at the backentrance of the hotel.

SPORTING FACILITIES

There are a 9 hole 18 fairways golfcourse and 2 clay tennis courts at our guests disposal.

Additionally we organize other sporting facilities in according to our guests needs / promenade, skiing, nordic walking, power walking/.

If you need a golf teacher or a tennis coach please let us know. There are bicycles for rent.

**STAMPS, POSTCARDS,
NEWSPAPERS**

Stamps and postcards are sold in Zirc at the Post Office. Please ask the staff about the opening hours.

TV

Preprogrammed, multi-languaged channels are at our guests disposal.

WAKE UP SERVICE

With the help of your TV remote the wake up time can be set up.

WALKING PATH

The walking path surrounding Forest Hills Golf &Country Club is approx. 3 km long. Little bridges over the Gerence Creek, and paths in the forest are guiding our nature loving guests through our property.

WELLNESS

By prior appointment pamper yourself in our wellness area, in the steam cabin, infra sauna, finn sauna, salt cabin, open-air pool, jacuzzi for 5 persons.